



Lost and Found Office

www.airalps.at

Dear Passenger

Please accept our apologies for the delay in locating your baggage and for any inconvenience caused.

If your property is not found within five days please complete both sides of this form and send it immediately to the address shown at the right for further tracing actions.

In order to expedite handling of your claim, please, include the following original documents to your Baggage claim declaration:

Property Irregularity Report (PIR)

- Passenger Coupon/Receipt of your ticket or Itinerary
- Baggage Identification Tags of missing bag
- Excess Baggage Charge Receipt, if applicable
- Your bank details (Bic, IBAN, Name)

Please print in BLOCK LETTERS

Passenger Information and Contacts

Family name: _____

First name: _____

Street: _____

Zip Code / City: _____

Country: _____

Phone: _____

Business adress: _____

Fax: _____

E-mail: _____

Mobile: _____

Did you report the loss of your baggage at your airport of destination

YES NO

Description of the Missing Bag

Type: _____ Colour: _____

Material: _____

Combination lock code: _____

Weight: _____ Kg: _____

Brand: _____

Special markings: _____

Labelled with your name or your initials?

YES NO

Give name and adress shown on your label: _____

Purchase date: _____

Price paid (currency): _____

Did you insure your bag? YES NO

Policy number: _____

Insurance company (name and adress): _____

Where did you check in your baggage? Airport: _____ Date: _____

Where did you last see your baggage:? Airport: _____ Date: _____

Did you submit this claim to any airline already? YES NO Date: _____

If yes, airline name: _____

Amount claimed (currency): _____

BAGGAGE CLAIM DECLARATION

Reference number of Property Irregularity Report: _____

AAA - Air Alps Aviation

Alpenländisches Flugunternehmen Ges.m.b.H.

Eduard - Bodem Gasse 1/3
A-6020 Innsbruck

Fax: +43 512 29 27 29 199

Tel: +43 699 16 10 16 90

E-mail: lost-found@airalps.at

INVENTORY LIST

Please print in BLOCK LETTERS

Please use a separate form for each missing bag giving indication of complete contents

Quantity	Item	Model, Brand	Material	Colour	Price

I hereby declare this information to be true and complete.
Please be informed that any false statement that has been made intentionally will be qualified as fraud and may result
in the airline filing legal action.

Date: _____

Signature: _____